

# MOBILE TICKET GUIDE

2024 Wells Fargo Championship

Quail Hollow Club | May 6-12



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# HOW TO MANAGE YOUR TICKETS



### Desktop: You can transfer tickets to friends, family, and associates. You can accept tickets that have been transferred to you.

### Mobile Device:

You can transfer tickets to friends, family, and associates. You can accept tickets that have been transferred to you. You can view your ticket and parking barcodes. **The Barcode will be needed to gain access to the tournament.** 



# Accessing Your Mobile Tickets

### **STEP 1:**

Go to the tournament webpage at <u>https://wellsfargochampionship.com</u>

Select the "<u>Manage Tickets</u>" button on the page.





### <u>STEP 3:</u> Find and click on the "<u>Manage</u> <u>My Tickets</u>" button.





### **STEP 4**:

Must log in with the email address that you purchased or received tickets with.

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### <u>STEP 5:</u> Click on "<u>Select Event</u>" to pull up the ticket information.



## **STEP 6:**

Once you have selected the event, click on the ticket line under "Tickets" to produce the scannable bar code.



### **STEP 7:**

This barcode is what will scan into the tournament grounds and at hospitality entrances. To avoid event day connectivity issues, users can add to their phone's digital wallet for easy access.

Please Note: For iPhone users, your Apple ID must match the email you purchased your tickets with.



SIMPSC

### **STEP 8:**

Click "<u>Add</u>" in the top right corner to save your ticket to your Apple Wallet/Google Wallet for easy access at the tournament entrance.







# Transferring Tickets On a Phone

# **STEP 1**:

Follow the accessing your tickets up to step 7 and select "<u>Transfer</u>" at the bottom below your barcode.



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# **STEP 2:**

### Select the tickets you want to transfer and click "Continue."



#### Saturday, May 11, 2024

Saturday, May 11, 2024 • All Day Event
Charlotte, NC — Quail Hollow Club

#### **Transfer Tickets**

Select the tickets for this event that you would like to transfer. Once selected, click Continue.

 Only transfer tickets to people you know and trust to help everyone stay safe and socially distanced.

Tickets

Select All (1)

✓ Grounds GRD07, General Admission
 Cancel Continue
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TICKETS SELECTED FOR TRANSFER Grounds GRD07, General Admission
Transfer Tickets Add a new recipient or select an existing recipient to transfer the selected tickets to. Once selected, click Transfer. To edit the tickets you are transferring, click Edit.
Add a New Recipient
Lost Name *
Transfer tickets via: Email Address Text Message Email *
Cancel Transfer
AA <ul> <li>am.ticketmaster.com</li> <li>C</li> <li>C</li> <li>C</li> <li>C</li> </ul>



### **STEP 3**:

Enter the information of the individual **receiving** your tickets and then click **"Transfer."** 

\*Double check and confirm the spelling of the email is entered correctly.





### **STEP 4**:

The individual receiving your tickets must <u>accept</u> the ticket to complete the transfer. They will receive an email to accept the tickets from you.

After you have transferred your tickets, you will receive a confirmation email.



# Accepting Tickets On a Phone



### **STEP 1:**

If you are sent a ticket, you will receive an email to claim your tickets. Select the <u>"Accept Tickets</u>" button in the email.

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### **STEP 2:**

You will be prompted to "Sign In" to your Ticketmaster account. If you do not have one, you will need to click "Sign Up" to register your account.



# **STEP 3:**

After logging into your account, you will receive a notification at the top of your page indicating that you have accepted the transfer.



### **STEP 4:**

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Once you've accepted the ticket or tickets, you can view the barcode by clicking on each under my tickets.



# Transferring Tickets On A Desktop



https://www.wellsfargochampionship.com

🔄 New tab 👖 School

WEC Favorites

# TRANSFERRING TICKETS ON A DESKTOP

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STEP 1:
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Go to the tournament webpage at <u>https://wellsfargochampionship.co</u>

<u>m</u>.





TOURNAMENT

VOLUNTEER MEDIA OUR STORY

WELLS FARGO

**TICKETS & HOSPITALITY** 

**STEP 2:** 

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Select the option to access the **"Manage Tickets"** login page.







STEP 3: Select the "Manage My Tickets" option to access the login page.

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WELLS FARGO CRAMPION SHIP		₩
	Sign In to Wells Fargo Championship	
	Powered by <i>ticketmaster</i>	
	(i) Important Account Update	
	You can now use the same email and password for both your Wells Fargo Championship ticket account and your Ticketmaster	
	account.	
	Weils Farge Championship ticket holder? Use your existing email to sign in and update your password if prompted.	
	New here? Use your Ticketmaster email and password.	
	Learn More	
	Email Address	
	This field is required.	
	Password	
	SHOW	
	This field is required.	
	Remember Email Forgot Password?	
	By continuing past this page, you agree to the <b>Terms of Use</b> and understand that information will be used as described in our <b>Privacy Policy</b> .	
	Sign In	



### **STEP 4:**

Sign into existing icketmaster account using the email you ourchased the tickets with.

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My Events		Transfer	
Your phone is your ticket. For the fastest way in, add your ticket to your digital wallet.			
Q Find an event		♂ My Listing	S
Saturday, May 11, 2024 Saturday, May 11, 2024 • All Day Event O Charlotte, NC — Quail Hollow Club	S	elect Event	

STEP 5: Click on "Transfer" to continue.





**STEP 6:** Select the tournament days you want to transfer tickets for.



#### **Transfer Tickets**





Saturday, May 11, 2024 Saturday, May 11, 2024 • All Day Event Charlotte, NC — Quail Hollow Club

D	Only transfer tickets to people you know and trust to help everyone stay safe and socially listanced.
Ti	kets
✓ <b></b>	elect All (1)
✓	Grounds GRD07, General Admission

Cancel

Continue



### **STEP 7:**

Select the tickets you would like to transfer by marking the check box for each ticket. Click continue once all tickets have been selected.



#### **Transfer Tickets**



Saturday, May 11, 2024 Saturday, May 11, 2024 • All Day Event Charlotte, NC — Quail Hollow Club TICKETS SELECTED FOR TRANSFER C EDIT Grounds GRD07, General Admission Add a new recipient or select an existing recipient to transfer the selected tickets to. Once selected, click Transfer. To edit the tickets you are transferring, click Edit.

First Name *	Last Name *			
Email *				
Message (Optional)				



### **STEP 8:**

Enter the information of the individual receiving the tickets then select transfer.



# 

### **STEP 9:**

You will receive a confirmation email notifying you that the tickets have been transferred.