

# 2010 Spectator Information

Tournament parking is located at these locations

Monday, April 26 - Friday, April 30

- Uptown Shuttle\*
  - Carowinds - Parking & Shuttle
  - CATS LYNX Blue Line Parking\*\*
- see restrictions - [www.ridetransit.org](http://www.ridetransit.org)

Saturday, May 1 and Sunday, May 2

- Uptown Shuttle\*
  - Ballantyne Corporate Park - Parking & Shuttle
  - SouthPark Area - Parking & Shuttle
  - CATS LYNX Blue Line Parking\*\*
- see restrictions - [www.ridetransit.org](http://www.ridetransit.org)

PARKING AND SHUTTLE FEES, AT AUTHORIZED TOURNAMENT LOTS,  
ARE INCLUDED IN THE PURCHASE OF EACH TICKET.

**THERE IS NO PARKING AT QUAIL HOLLOW CLUB**

## \*\*Leave the Car, Ride the Rail

Ticketed patrons for the 2010 Quail Hollow Championship can conveniently utilize the CATS LYNX Blue Line to catch tournament shuttles.

- Tournament shuttles will ONLY be available from the Sharon Road West Light Rail Station.
- There will be no tournament parking at the Sharon Road West Station.
- To access tournament shuttles, all patrons MUST present a tournament ticket and a valid LYNX ticket purchased on the day of service from one of the LYNX stations OTHER THAN SHARON ROAD WEST. There will be NO exceptions.
- Patrons should exit trains at the station and follow signs to the shuttle loading area. Shuttle drop-off and pick-up will be at the main tournament entrance.
- Shuttles will be available from 5:30 a.m. - 9:00 p.m. daily.

## \*Uptown Shuttle

OPEN MONDAY-SUNDAY, 5:30 A.M. - 9 P.M.

A complimentary Uptown Charlotte shuttle service will run Monday - Sunday, 5:30 a.m. to 9 p.m., from the Charlotte Convention Center, Martin Luther King Jr. Blvd. (formerly Second Street) entrance. Event parking will be available in surrounding lots.

**\*PLEASE NOTE: Uptown parking lots are not tournament-authorized. The tournament does not control the pricing or availability of Uptown parking. All patrons will be searched for cell phones and other prohibited items.**

## Carowinds - Parking & Shuttle *Tournament-Authorized Lot*

OPEN MONDAY-FRIDAY ONLY, 5:30 A.M. - 9 P.M.

From I-77: Take I-77 to Exit 90 (the NC/SC border). Follow the signs to Carowinds.

From I-485: Take I-485 to I-77 South via Exit 67 toward Columbia. Take Carowinds Blvd. Exit 90. Follow the signs to Carowinds.

## Ballantyne Corporate Park - Parking & Shuttle *Tournament-Authorized Lot*

OPEN SATURDAY-SUNDAY ONLY, 5:30 A.M. - 9 P.M.

From I-77: Take I-77 to I-485 Eastbound. Exit off of I-485 onto Johnston Road (Exit 61) going South. Ballantyne Corporate Park is on your right at the first stop light. Please follow the signs to designated parking areas.

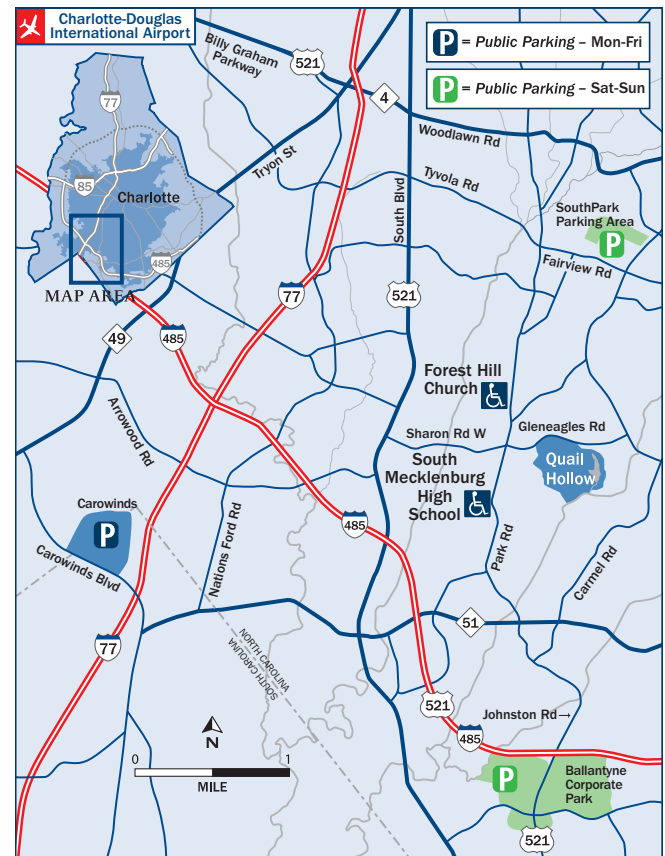
## SouthPark Area - Parking & Shuttle *Tournament-Authorized Lot*

OPEN SATURDAY-SUNDAY ONLY, 5:30 A.M. - 9 P.M.

From I-77: Take Tyvola Road (Exit 5). Turn right onto Tyvola Road if coming from I-77N OR left if coming from I-77S (Tyvola becomes Fairview Road). Turn left onto Barclay Downs and follow the signs to reserved designated parking areas.

From I-85N: Take Billy Graham Parkway (Exit 33). Turn right at top of ramp, go 2 miles and take the Coliseum Area/Tyvola Road exit (Tyvola becomes Fairview Road). Turn left onto Barclay Downs and follow the signs to reserved designated parking areas.

From I-85S: Take Exit 38 to I-77S. Follow I-77 directions.



## Handicapped Parking

Patrons must apply for access to our Handicapped Parking lot. Please visit [QuailHollowChampionship.com/handicappedparking](http://QuailHollowChampionship.com/handicappedparking) to fill out an application.

Handicapped parking is located at Forest Hill Church, 7224 Park Road, on Mon.-Fri. ONLY and South Mecklenburg High, 8900 Park Road, on Sat.-Sun. ONLY. Dedicated wheelchair-accessible buses will shuttle disabled persons and their guests to the tournament.

See Reverse Side for More Information

# 2010 Spectator Information

The tournament organizers would like to thank you for being a part of the Quail Hollow Championship! We hope the information provided below will help to ensure a safe and enjoyable experience. For additional spectator information, please visit our website, [QuailHollowChampionship.com](http://QuailHollowChampionship.com), for the most current event updates. Or, if you have any questions, please contact the tournament office at 704-554-8101.

## EVENT CALENDAR\*:

MONDAY	April 26	<b>Pro-Am</b> - beginning at 11:00 a.m.
TUESDAY	April 27	<b>Practice Round</b> - all day, Player Exhibition with U.S. Open Champion Lucas Glover and Charles Warren at 4:00 p.m. on Practice Tee, Avon "Walk the Course" at 6:00 p.m. starting at 1st Tee
WEDNESDAY	April 28	<b>Pro-Am</b> - morning tee times beginning at 7:00 a.m.; afternoon tee times beginning at 12 noon
THURSDAY	April 29	<b>First Round</b> - beginning at 7:00 a.m.
FRIDAY	April 30	<b>Second Round</b> - beginning at 7:00 a.m.
SATURDAY	May 1	<b>Third Round</b> - beginning at 8:00 a.m.
SUNDAY	May 2	<b>Championship Round</b> - sunrise service at 7:00 a.m. at the 18 <sup>th</sup> green, followed by the Championship Round that begins at 8:00 a.m.

\* All times are approximate  
and subject to change.

## TICKETS:

Please remember that all sales are final, no refunds. Tickets cannot be exchanged, or replaced if lost, stolen, damaged or destroyed. Tickets cannot be resold. Children 12 and under are admitted free with grounds access when accompanied by an adult ticket holder (one child per adult). This excludes the Executive Club. All guests two years and older require an Executive Club ticket.

## PROHIBITED ITEMS:

The following items are prohibited during the week of the tournament and will be confiscated:

- Cell phones, PDAs, BlackBerrys, iPod devices and pagers (call centers will be provided throughout the course for your convenience)
- Cameras or video cameras (Thursday - Sunday)
- Radios or TVs
- Posters, signs or banners
- Beverages or coolers
- Firearms or weapons of any nature
- No bags larger than a small purse (6" x 6"), including:
  - Camera carrying cases
  - Backpacks
  - Packages and other carrying items
  - Bag chairs are permitted

All items are subject to search. You will be asked to return all unauthorized items to your car before you are allowed to board shuttles.

## LOST & FOUND ITEMS:

Lost & Found will be located at the main Information Services tent near the main shuttle drop-off/pick-up. Lost & Found items may be picked up prior to 6 p.m. on the day they are lost. All items not

picked up prior to 6 p.m. on the day they are lost will be taken to the Central Will Call location at Symphony Park. To report or inquire about Lost & Found items, please call 704-553-4789.

## WEATHER:

Pertinent weather information will be provided in the Daily Pairings Guide. In the event of thunderstorms, lightning or other severe weather, "Weather Warning" information will be displayed on the electronic scoreboards around the golf course. When these warnings appear, spectators are advised to take precautions and seek shelter even before play is suspended. If the siren sounds suspending play, seek shelter immediately (see Spectator Guide for rain shelters). The electronic scoreboards will keep spectators advised as to the length of delay of play.

## AUTOGRAPH POLICY:

During official competitive rounds (Thursday - Sunday), a player cannot sign autographs after the start of his round until it is complete. An autograph area will be designated at the tournament. Players have the option to use this area.

## SUGGESTED ATTIRE:

Appropriate casual golf wear with comfortable walking shoes (soft spikes only). Spectators should have these items on hand: windbreaker, hat/visor, sunscreen, sunglasses and umbrella.

## WILL CALL:

Proper photo ID is required to pick up tickets. Will Call will be located at the following locations:

### Symphony Park - Central Will Call location

Located in the parking lot of Symphony Park (the Dick's Sporting Goods parking lot at the intersection of Carnegie Blvd. and Barclay Downs)

Open Monday, April 26 - Sunday, May 2 from 6 a.m. to 6 p.m.

### Plaza Fiesta Carolinas - Satellite Will Call location

Located across the street from Carowinds

Open Monday, April 26 - Friday, April 30 from 6 a.m. to 6 p.m.

### Ballantyne Corporate Park - Satellite Will Call location

Open Saturday, May 1 - Sunday, May 2 from 6 a.m. to 6 p.m.

## PATRON MESSAGE CENTER:

Located near the first tee, the Patron Message Center enables you to leave messages for other tournament guests or retrieve messages while on the grounds at Quail Hollow Club.

We are proud that a part of our proceeds goes to charity. With your help, we have donated over \$11 million in the past seven years to a number of worthwhile charities.